

APPLETON HEALTH CENTRE PRACTICE NEWS LETTER

New Practice Manager PPG Group

no- About our PPG

Appleton Health Centre, and Warrington Health Plus are pleased to announce the position of a new Practice Manager. Mr. Ian J Hindley.

Ian brings to the practice 22 years' experience in primary care. He hope's to move the practice in to the 21st

Century, with the help of the Practice Team. Ian will be at the Practice everyday

Monday to Friday

08.30—5.30

You can arrange an appointment to see Ian via reception team

Please give him 24 hrs.

All GP surgeries are required to have a PPG. Their purpose is to allow patient reps to meet medic and admin reps and discuss methods of organisation which will facilitate reaching the highest standards of medical care. This will create excellent patient satisfaction and health outcomes.

It is not a complaints system as there is a formal complaints mechanism in all surgeries.

Appleton PPG was set up in Autumn 2016 with a proper constitution. The first meeting was in October 2016. Meetings are normally held every two months on the last Tuesday of the month at 1pm. Currently we have 6 members with 3 other people expressing an interest. These figures are above average for Warrington practices

Unsurprisingly the members reflect the older generation but PPG's should represent the wider categories of patient.

We can set up a Virtual PPG in which members seldom attend meetings but join in the discussions via e-mails and phone. please ask at reception for the contact details of the PPG Chair. Mr D Appleton

For further information please contact the PPG Chair;

New Appointment System

As of Monday 5/6/17 the appointment system has changed This is to help all our patient to gain Better access to a Doctor or practice nurse. The practice felt that the appointment System did not work, and if you were lucky enough to get thru On the day to see an Doctor that was good, but if you did not Get thru you would have to keep ringing the practice daily until successful. We now offer Routine appointments you can book in advance.

Emergency appointments you can book on the Day
And Appointments that you can book for the Following Day
You should only ring the practice at 08.00 am for an
Emergency appointment on the day

This should help for Better Access

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Holiday Advice

Holiday Vaccinations :We offer the commonly recommended travel vaccines at the surgery: DTP (diphtheria, tetanus and polio combined), Hepatitis A and Typhoid.

We can discuss other recommendations and signpost you for more expert advice/other travel vaccines when appropriate.

Please call at the surgery to collect a Travel Health Form and drop it back off when completed.

The further in advance you start this process the better. This will ensure that there is time both for a consultation and for vaccines to be given. Your travel plan should be in place so that any vaccines needed can be given at least 2 weeks before travel.

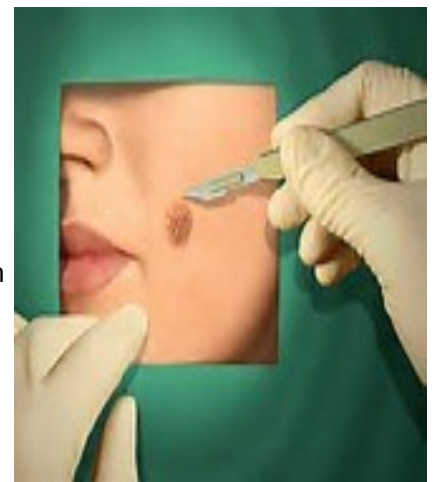
Anti malarials are not available on the NHS. The usual procedure is that a private prescription is issued and you pay the 'over-the-counter' cost of the medication. During your consultation we can discuss your risk of malaria and issue a private prescription when indicated.

Vaccines not available here or on the NHS: Yellow Fever, Hepatitis B, Rabies, Japanese Encephalitis, Tick Borne Encephalitis, TB.



Minor Surgery

Dr N Fisher, is now practicing Minor Surgery at the practice, this clinic started on the 2nd June 2017, it is a referral lead clinic, all of the GP's are able to refer you to this clinic via Reception it is held on the first Friday afternoon of the month. Between 2-pm and 4.00pm Reception will give you a consent form for you to complete and bring with you on the day of your appointment .



Appleton Health Centre (the story so far)

In recent months, WHP Board has been thinking about its future business strategy; what it does how this fits within the Warrington NHS economy. During May, We had a shareholder meetings (the shareholders being the 27 Warrington GP practices) concluding with a meeting with representatives of Warrington CCG

We continue to talk with NHS England about the future of our three GP practices. As you know, WHP has been asked to continue in our care-taking role and we are pleased to do that. I anticipate this arrangement continuing until March 2018 WHP are finalising the detail of this currently. As soon as I know more about the future direction of travel - I will let you know. I am hoping and anticipating a pragmatic local debate about what is best for all three practices, Warrington as a health community and especially patients, rather than yet another full blown NHSE procurement process which hasn't worked so far!

More to follow at the end of July 2017- any questions in the meantime - Please just ask!

Ian the Practice Manager.

Do It Online

Prescriptions = order your repeat prescriptions

Appointment's = access then on line

About You = take our patient survey

Please ask reception to give you Online access, if you have ID with you it can be done straight away, the Reception staff will Generate a Password for you that only you will be able to use, once you are logged in you will be able to do the Above, but on line.





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Next practice news letter will be September 2017

If you have any information that you think may be useful to all the patients please inform reception and leave you contact details for Ian the practice manager to contact you